



## **Terms and Conditions**

Placing an order with Private Airsoft Deals Ltd (here after referred to as the 'company') you agree to the following terms and conditions.

### **Acceptance**

All orders are subject to acceptance by the company's head office.

All prices are exclusive of carriage and VAT. VAT will be charged (where applicable) at the current rate at invoicing/purchasing.

### **Payment**

GBP orders can be paid by BACS/CHAPS or credit/debit cards.

EUR orders can be paid by TT or BACS or credit/debit cards.

Orders will not be sent before payment is received.

### **Delivery Times**

Orders will normally ship within 3-5 days of payment being received (excluding weekends) and subject to stock availability at the time of order.

Most orders will be shipped via an express courier, larger orders like ones requiring pallets will be shipped with a freight company. Customers are welcome to use their own shipper but all costs incurred will be their sole responsibility and this must be arranged with the company prior to any goods being collected.

When goods are collected by the customer/customers forwarder they waiver the company from any responsibility and costs involved in shipping the goods.

The company's delivery responsibilities shall be relieved by any force major events.

In the event of your goods being damaged or missing in transit please contact us in writing within 48hrs of receiving the goods. For damaged boxes during shipping please ensure this is noted when signing for the delivery.

### **Out Of Stock Items**

Although we try to keep the stock levels on the website as accurate as possible it may happen sometimes that an item goes out of stock after you have placed your order as orders are only picked once they are paid for. Should you have paid for an item that then becomes out of stock a credit will be created on your account. For order paying by card we will only charge your card once the order is picked. We will try to contact you if we find an item out of stock to try and see if we can find you an alternative but will ship the instock items so not to delay you getting them.

### **Returns / Faulty Goods**

You can return a product for the following reasons ONLY–

- Your product is faulty upon receipt
- Items may be returned 14 days from receipt should you change your mind. All items must be returned unopened with all accessories and packaging in as new condition. Cost of returning items you change your mind about will be paid for by the customer.

We do test every single return, if a returned item is found not to be faulty we will return the item to you and you will be liable for postage charges. We would advise you to check the item and the instructions

thoroughly before returning a faulty item as we will not refund any items found to be in good working order.

Any products taken apart, worked on or modified by anyone other than Private Airsoft Deals Ltd will have any warranty voided and will be rejected for return.

### **Copyright, Text, Emails and Images**

Copyright on all text, images, emails and designs remains with the company and its associated companies. High-resolution images and descriptions are available for customers following the company's approval. Feet Per Second (FPS) stated online or on marketing materials is only to be used as a guideline. Information such as, but not limited to, pricing is not to be shared without prior written permission.

### **Age Restriction**

Purchases are restricted to an age limited disclosure. Age restriction limitation is 18 years – no responsibility by the company will be taken for fraudulent attempts to purchase age related items and subsequent orders being refused or accepted.

The company requests age disclosure and it will be the purchaser's responsibility for truthful disclosure. The company is therefore exempt from any form of discrepancies arising from the customer's intent to purchase age restricted items.

### **Disclaimer**

Although the information and recommendations on this internet website are presented in good faith and believed to be correct, we make no representations or warranties as to the accuracy of the information. Information is supplied upon the condition that the persons will make their own determination as to its suitability for their purpose prior to use. In no event will we be responsible for damages of any nature whatsoever resulting from the use of or reliance upon information from this site or the products to which the information refers. We do not warrant the accuracy on this website and has no liability for any errors or omissions in the materials.

### **Privacy Policy**

Any personal information that you provide to us including your name, address, telephone number and email address will be treated confidentially and will not be released, sold or rented to any entities or individuals outside of the company.

Your credit card details are securely processed which is linked to our bank's merchant account.

If you have any concerns or enquiries regarding the privacy of your data please contact us at [sales@privateairsoftdeals.com](mailto:sales@privateairsoftdeals.com) or write to:

Accounts  
Private Airsoft Deals Ltd  
Unit 2  
30 High Street  
Earl Shilton  
Leicester  
LE9 7DG  
UK.

### **Changes to T&C's**

The company reserves the right to change the T&C's without notice. Current T&C's can be found on the sales website [www.privateairsoftdeals.com](http://www.privateairsoftdeals.com) once logged in. These must be agreed to each time at checkout when an order is placed.